

- 1 1. A method comprising:
2 detecting an event; and
3 upon detection of an event, sharing a browser
4 session between at least two clients.

- 1 2. The method of claim 1 wherein detecting an event
2 includes detecting, at a server, an event generated on the
3 client.

- 1 3. The method of claim 2 wherein sharing a browser
2 session includes intercepting a web page provided from a
3 server to the client.

- 1 4. The method of claim 3 including mapping a client
2 address of the web page to a proxy.

- 1 5. The method of claim 4 including enabling a proxy
2 to provide the web page to a shadow browser client.

- 1 6. The method of claim 5 wherein enabling the proxy
2 to provide the web page to a shadow browser client includes
3 forwarding a refresh request to the shadow browser client.

- 1 7. The method of claim 1 including detecting a
2 request for a help session.

1 8. The method of claim 1 including detecting a
2 request for a chat session.

1 9. The method of claim 1 including detecting a
2 request for a shared browser session.

1 10. The method of claim 2 including initiating the
2 session sharing over a network between a client on one side
3 of a network and a server on the other side of a network
4 and sharing the session with another client coupled on the
5 server's side of the network.

1 11. The method of claim 1 including enabling an icon
2 associated with the web page to be selected and generating
3 an event in response to the selection of the icon.

1 12. An article comprising a medium storing
2 instructions that enable a processor-based system to:
3 detect an event; and
4 upon detection of an event, share a browser
5 session between at least two clients.

1 13. The article of claim 12 further storing
2 instruction that enable the processor-based system to
3 detect, at a server, an event generated on the client.

1 14. The article of claim 13 further storing
2 instructions that enable the processor-based system to
3 intercept a web page provided from a server to the client.

1 15. The article of claim 14 further storing
2 instructions that enable the processor-based system to map
3 a client address of the web page to a proxy.

1 16. The article of claim 15 further storing
2 instructions that enable the processor-based system to
3 enable a proxy to provide the web page to a shadow browser
4 client.

1 17. The article of claim 16 further storing
2 instructions that enable the processor-based system to
3 forward a refresh request to the shadow browser client.

1 18. The article of claim 12 further storing
2 instructions that enable the processor-based system to
3 detect a request for a help session.

1 19. The article of claim 12 further storing
2 instructions that enable the processor-based system to
3 detect a request for a chat session.

1 20. The article of claim 13 further storing
2 instructions that enable the processor-based system to
3 initiate the session sharing over a network between a
4 client on one side of the network and a server on the other
5 side of the network and share the session with another
6 client coupled on the server's side of the network.

1 21. A system comprising:
2 a processor-based device; and
3 a storage coupled to said device, said storage
4 storing instructions that enable the processor-based device
5 to detect an event and upon the detection of an event,
6 cause a browser session to be shared between at least two
7 clients.

1 22. The system of claim 21 wherein said processor-
2 based device is a proxy which may be transparent to
3 communications passing between a browser client and a
4 server through said proxy until an event is detected.

1 23. The system of claim 22 wherein in response to the
2 detection of an event, said processor-based device causes a
3 browser session to be shared between at least two clients.

1 24. The system of claim 21 adapted to be located on
2 the server side of a network.

1 25. The system of claim 21 wherein said storage
2 stores instructions that enable the processor-based device
3 to intercept a web page provided from a server to a client.

1 26. The system of claim 25 wherein said storage
2 stores instructions that enable the processor-based device
3 to map a client address of the web page to a proxy.

1 27. The system of claim 26 wherein said storage
2 stores instructions that enable the processor-based device
3 to provide the web page to a shadow browser client.

1 28. The system of claim 27 wherein said storage
2 stores instructions that enable the processor-based device
3 to forward a refresh request to a shadow browser client.

1 29. The system of claim 21 wherein said storage
2 stores instructions that enable the processor-based device
3 to detect a request for a help session.

1 30. The system of claim 21 wherein said storage
2 stores instructions that enable the processor-based device
3 to initiate session sharing over a network between a client
4 on one side of the network and a server on the other side

- 5 of the network and share the session with another client
- 6 coupled on the server's side of the network.